

Privacy Policy

Website inquiries and business communications

Revision: September 30, 2026

Scope

This policy describes how FISO Door handles personal information received through www.fisodoor.com and related business inquiries. It covers information about people, including business contacts. Third-party websites linked from our site operate under their own policies.

Information we receive

When you contact us, request a quote or send project information, we may receive your name, business name, email address, telephone number, delivery or project address, correspondence and any files you choose to submit. Please provide only information relevant to your inquiry. Do not include sensitive personal information in general forms or emails.

Website technology and cookies

Our website is hosted on Wix. Wix and the website's enabled tools may process technical information such as IP address, device and browser details, pages visited and interaction data to operate, secure and support the site. Cookies and similar technologies may be used for essential functions and, where enabled, analytics or marketing. Available consent controls and your browser settings allow you to manage certain cookies; disabling essential cookies may affect functionality. The privacy and cookie notices of Wix and any enabled third-party service explain their own processing.

How information is used

We use relevant information to answer inquiries, prepare quotations, fulfill and support orders, communicate about projects, administer warranties, maintain business records, prevent fraud and improve our website and services. Where required by law, optional marketing communications and nonessential tracking are subject to consent or other applicable choices. You may ask us to stop promotional communications at any time.

Sharing information

We may share information as necessary with website hosting and technology providers, delivery and logistics partners, payment or business service providers, and professional advisers supporting our operations. We may disclose information to comply with applicable law, respond to lawful requests, protect rights and security, or carry out a business transfer subject to appropriate safeguards. Any additional advertising-related processing depends on the tools enabled on the site and applicable consent requirements.

Retention, security and international processing

We retain information for as long as reasonably needed for the purposes described here, including order support, warranty administration, recordkeeping and legal obligations. We use reasonable administrative and technical measures appropriate to the information, but no online transmission or storage system is completely secure. Hosting and service providers may process information in countries other than yours, subject to applicable legal requirements.

Your choices and requests

You may contact us to request access, correction or deletion of personal information, or to object to or restrict certain uses, where these rights apply. We may need to verify your identity and may retain records required for legitimate business or legal purposes. Manage cookies using available site consent controls and browser settings. For promotional email, use the unsubscribe option where provided or contact us directly. Where applicable, you may complain to your local privacy authority.

Children, changes and contact

The website is intended for business and general product inquiries, not directed to children under 13. If you believe a child submitted personal information, contact us so we can address it. We may update this policy and identify the revision date on the current version. Privacy questions or requests: Info@fisodoor.com or 443.952.2108.